

# Our guest WiFi terms of service

## Information for children and young adult users and their parents/guardians

If you'd like to use our WiFi network, be our guest. In accessing our WiFi, you will be agreeing to our terms of service (detailed in this information leaflet). Please read this carefully before accessing the WiFi.

**If you're under 16 years of age, this information should be read and agreed by your parents or guardians.**

### Personal consent and appropriate use policy

The UHS internet policy governs the use of our guest WiFi service by all users.

It is your responsibility to ensure the appropriate use of the University Hospital Southampton NHS Foundation Trust's (UHS) guest wireless network in accordance with the following terms:

- UHS does not guarantee the security, confidentiality or the integrity of the user's information on the guest wireless network.
- UHS is not responsible for the loss, misuse or theft of any information, passwords or other data transmitted by users through the guest wireless network.
- Access to the internet via the UHS guest wireless network is monitored for inappropriate material and sites which are deemed to contain unsuitable material will be blocked.
- You will not take photos of patients, visitors or staff to be uploaded onto any internet based services without the explicit permission of that person.
- Our staff have been advised not to become online 'friends' with children, young people and families. Please don't ask them to be online friends as this can put our staff in an awkward position.
- Your access to this service is completely at the discretion of UHS and your access to the service may be blocked, suspended or terminated at any time for any reason including, but not limited to, violation of this agreement, actions that may lead to liability for UHS, disruption of access to other users or networks, or violation of applicable laws or regulations.
- UHS may revise these terms at any time and without notice. It is your responsibility to review this policy for any changes.

### User risks

- UHS agrees to provide web content filtering on this service but cannot guarantee that inappropriate sites may not be accessed.
- UHS assumes no responsibility for the accuracy, timeliness, or appropriateness of materials accessed over the internet. Parents or guardians are responsible for what their children might access on the internet.
- The use of this service for illegal, actionable or criminal purposes or to seek access into unauthorised areas is prohibited. Infringement of copyright and software licensing agreements is prohibited.
- Under no circumstances shall UHS be liable for any direct, indirect, incidental, special, punitive or consequential damages that result in any way from use of or inability to use the service or to access the internet or any part thereof, or user's reliance on or use of information, services or merchandise provided on or through the service, or that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation, or transmission, or any failure of performance.
- This policy and consent form covers the use of the UHS guest wireless network only. The Trust has no mechanism to control use of personal devices on the public 3G/4G networks and the responsibility for such use lies solely with the individual and/or their parent/guardian.

### Inappropriate content

Access to inappropriate content on any UHS network is strictly prohibited. Inappropriate content includes but is not restricted to:

- Any material which might reasonably be considered to be obscene, abusive, sexist, racist or defamatory.
- Any obscene or indecent images likely to cause offence, such as pornographic or violent images.
- Any material which is designed to cause incitement, harassment including sexual or racial harassment, thereby causing annoyance, inconvenience or anxiety.
- It is also forbidden to download and store any illegal content such as unlicensed material in breach of copyright.

### Child consent and risk awareness

This section provides additional guidance for use of the guest WiFi service by children under 16 and must be agreed by the parent/guardian of that child. By agreeing to this access you acknowledge the fact you may expose children to the potential risks of social media and other interactive online services.

Most children and young people use the internet responsibly but they sometimes behave in ways that may place them at risk. UHS wants to make you aware of the risks and ask that you read the section below. UHS assumes no responsibility for any of the risks that children may be exposed to on the internet, and leave it to parental/guardian discretion and supervision to protect children from these risks.

The table below identifies some of the potential risks children and young people are exposed to when using social networking sites:

|  | Commercial   | Aggressive                             | Sexual  | Values                             |
|--|--|--|---|------------------------------------|
| <b>Content – where child is a recipient</b>  | Adverts<br>Spam<br>Sponsorship<br>Personal info                            | Violent/hateful content                | Pornographic or sexual content                          | Bias<br>Racist<br>Misleading info  |
| <b>Contact – with child as a participant</b> | Tracking or harvesting of personal information                             | Cyber bullying, harassment or stalking | Meeting strangers, being groomed                        | Self-harm<br>Unwelcome persuasions |
| <b>Conduct – child as actor</b>              | Illegal downloading<br>Hacking<br>Gambling<br>Financial scams<br>Terrorism | Bullying or harassing another          | 'Sexting' – creating or uploading inappropriate content | Providing misleading advice/info   |

Source: Byron Review

### Safety tips

- There are risks to using the internet – no one is in charge. Try to avoid posting too much detail about your child and/or their condition
- Cyber bullying can happen anywhere – even in hospital. Encourage your child to tell you if they are uncomfortable about any inappropriate contacts. Information about cyber bullying is available from many organisations and there are details of some of these at the end of this information sheet.
- Remember that if you set up a Facebook or similar page about your child and their illness, it will remain accessible for decades afterwards. Think about what you are posting and whether your child will be happy for it to be public as they grow older.
- If you do not want your child to access the internet while they are at UHS this is fine. We will not give any child access without their parent's permission.

### Useful resources

- Kidscape – [www.kidscape.org.uk/cyberbullying](http://www.kidscape.org.uk/cyberbullying)
- Bullying UK – [www.bullying.co.uk/cyberbullying](http://www.bullying.co.uk/cyberbullying)
- NHS Choices – [www.nhs.uk/Livewell/Bullying/Pages/Cyberbullying.aspx](http://www.nhs.uk/Livewell/Bullying/Pages/Cyberbullying.aspx)
- Child Exploitation and Online Protection (CEOP) – [www.ceop.police.uk](http://www.ceop.police.uk)

If you need a translation of this document, an interpreter or a version in large print, Braille or on audio tape, please telephone **023 8120 4688** for help.

[www.childrenshospital.uhs.nhs.uk](http://www.childrenshospital.uhs.nhs.uk)