

Security at SUHT

There is a comprehensive range of Security Systems in use throughout the Trust. These range from CCTV systems, video entry systems to vulnerable areas and personal alarm systems.

There are, on duty throughout the 24 hours, a dedicated number of uniformed security officers/ porters, covering all parts of the Trust.

The services are provided by an external security company but are managed by a Trust Security Manager/Advisor, who is available to provide advice to all users. This includes physical security and advice on management of violence and aggression and personal safety.

The security of the Trust is everyone's responsibility and all staff are required to be vigilant and report suspicious incidents to either of the 24 hour manned security control rooms.

The philosophy of the Security Department is:

- To provide a safe and secure environment for patients, visitors and staff.

The Security Department's core standards are:

- To respond to any urgent calls for assistance ASAP and in any case within 3 minutes of receiving the call.
- To patrol the site both internally and externally on a regular basis and report lapses in security to the relevant departments.
- To operate and monitor CCTV intruder and personal attack alarms and radio equipment.
- To liaise with other departments to ascertain security requirements and weaknesses.
- Personal attack alarms are available from security – please see contact information, or ask at security reception in the main entrance.

Security contacts

- Security Manager: Terry Morris – 023 8079 6222
- Community Beat Officer: PC 21807 John Hyland who is based at Shirley Police Station on 0845 045 45 45 or a message can be left for PC Hyland at the security office at SGH on an answer phone - extension 3292. To further contact PC Hyland please email southampton.communitybeats@hampshire.pnn.police.uk marking 'FAO PC Hyland' on the subject box.