

Direct dial phone number change

From Friday, 1 November 2013, the middle section of all University Hospital Southampton NHS Foundation Trust direct-dial phone numbers will change from **8079** to **8120**. All Trust phone numbers will become direct-dial.

The switchboard number (**023 8077 7222**), helicopter line and major incident line will stay the same. All Trust extension numbers will also stay the same.

This change will mainly affect people ringing from outside the Trust so we ask for your help communicating this message to ensure a smooth transition to the new number.

Please inform your patients, colleagues and other contacts of this changeover. You will also need to change any stored UHS phone numbers in your fax machines and phones, as well as update information you have stored in computers or on paperwork.

From 1 November 2013 to 31 January 2014 we will operate dual-running of the old and new numbers to facilitate a managed changeover. From 1 February 2014, the old direct-dial prefix **023 8079** will become inactive. From 1 February 2014 to 31 March 2014, a recorded message will be attached to the old numbers telling callers of the change and a new number to dial.

If you have any questions, please email numberchange@uhs.nhs.uk

Our hospital direct-dial phone numbers are changing



From Friday, 1 November 2013, the middle section of all Southampton General Hospital direct-dial phone numbers will change from **8079** to **8120**.

For example, **023 8079 8773** will become **023 8120 8773**

The hospital's main switchboard number remains unaffected.

If you have any questions please email numberchange@uhs.nhs.uk