

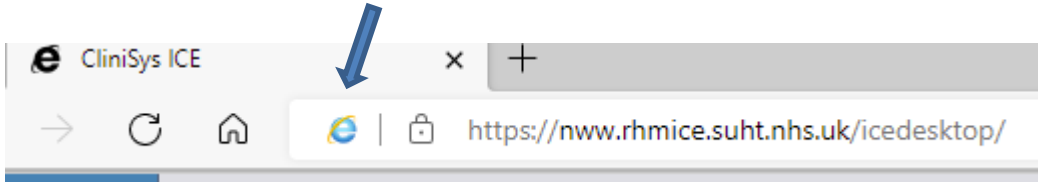
## UHS ICE was upgraded to version 7.1.7 in April 2022 which includes EDGE browser compatibility

Please note for applying IT policy

Our site/SSL is:

[www.rhmice.suht.nhs.uk](https://www.rhmice.suht.nhs.uk)

Note, when successfully running in EDGE compatibility mode the IE icon appears in the top bar:



### Reference:

Clinisys supplier email Thu 09/12/2021

Dear Customer,

As you may know, Microsoft have recently announced that they will no longer be supporting Internet Explorer (IE) as a standalone browser from June 2022. The direction from Microsoft is that any application requiring the use of Internet Explorer after this deadline must utilise the compatibility mode of the Edge browser, which will allow specific web pages that require IE to render and function correctly.

CliniSys is acutely aware that many of our customers still use IE as the browser platform to run ICE and we are pleased to report that the ICE Enhanced User Interface is fully tested running in current versions of Microsoft Edge. CliniSys ICE Desktop, versions 7.14 and above, is also fully tested running in Microsoft Edge using Internet Explorer Mode.

Running the ICE Desktop application in this manner will allow for utilisation of other components, such as ActiveX controls. For a full list and a more detailed explanation of Internet Explorer mode, please see <https://docs.microsoft.com/en-gb/deployedge/edge-ie-mode#ie-mode-supports-the-following-internet-explorer-functionality>.

In order for the ICE Desktop URL to run in Internet Explorer mode, configuration must be enabled at a group policy level. Further information on how this should be configured can be found at <https://docs.microsoft.com/en-gb/deployedge/edge-ie-mode-policies>.

To support this transition, CliniSys have undertaken a significant amount of testing and validation to ensure ICE Desktop will be compatible from this deadline. Included in this has been a full validation of the application running in Internet Explorer mode of the Edge browser, which ensures that ICE Desktop will continue to run in a safe and efficient manner. As this validation was undertaken in ICE v7.1.4, it is therefore strongly recommended that customers looking to run Edge in Internet Explorer mode upgrade to this version.

A widely used aspect of ICE is the interoperability with third party systems, including both primary and secondary care clinical applications; as such, CliniSys have undertaken further testing for this workflow to understand the impact of running ICE Desktop in Internet Explorer mode when launched from third party systems.

For ICE Desktop to continue functioning after the removal of Internet Explorer expected in June 2022, the ICE Desktop URL must be configured to run on Edge in Internet Explorer mode, including where it is being launched from third party systems. Additionally, if the third party wishes to run in Edge natively, the ICE Desktop application must be launched within a new window or tab. Where the chosen method of interoperability is the running of ICE Desktop in an iFrame, the third party must also be running in Internet Explorer mode.

If ICE Desktop is being launched via a different mechanism not mentioned here, please get in touch via the Service Desk (<http://selfservice.clinisys.co.uk>) and we will be able to advise further.

We recommend that customers put plans in place to move to a supported version of ICE to accommodate this change. Additionally, it is strongly recommended that customers ensure that where ICE Desktop is being launched from a third-party system, that it is doing so in a way that will be supported from June 2022. If you are on an earlier version of ICE than v7.1.4, please contact your Account Manager ([internalaccountmanagers@clinisys.co.uk](mailto:internalaccountmanagers@clinisys.co.uk)) to discuss your upgrade options.

CliniSys are committed to assisting with this transition by providing as much support as possible. If you have any questions or concerns regarding this issue please don't hesitate to contact the Service Desk (<http://selfservice.clinisys.co.uk>) who will be happy to respond.

