

# ocean village

32 channel way southampton hampshire so14 3ja

States  
of Jersey



esa  
your home from home

in partnership with



t +44 (0)1635 233000

patient accommodation - southampton

e enquiries@esa-ltd.co.uk



## ocean village

Mistral and Sirocco apartments are located in the idyllic waterfront setting of Ocean Village Marina. All apartments are spacious, stylish and comfortable with all the facilities you require for a real home from home environment, some with balconies and panoramic views of the Marina. Our ground floor apartment offer patios with communal gardens, great for families.

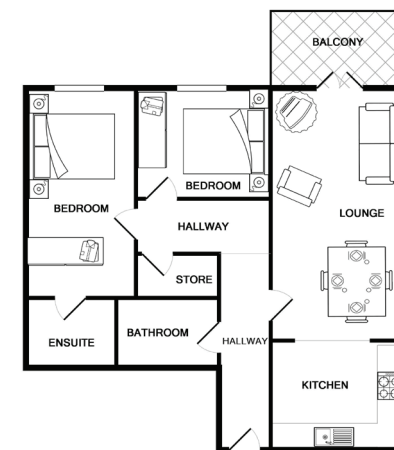
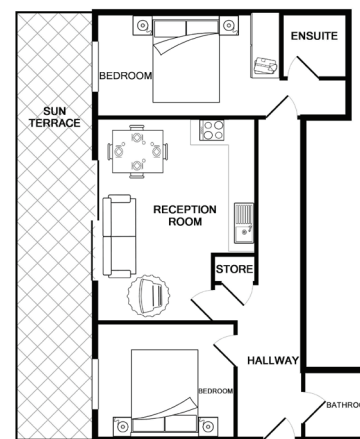
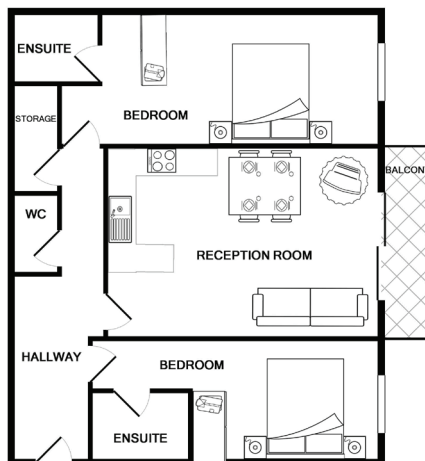
## guest charter

As part of our ongoing commitment to improve and maintain the service that we offer to our Guests, esa have developed a Guest charter that we strive to adhere to at all times. Our Guest charter is made up of a number of our core principles that we promise to observe when we have Guests in-house.

### our commitment to our guests

- personal meet and greet on arrival
- airport collection service
- organise return transfer to airport
- 24 hour emergency support
- complimentary welcome pack
- high speed broadband access and IT support
- exceptional service and support
- fast response to guest requests
- privacy of guests
- safe and secure accommodation
- guest portal - login provided prior to arrival

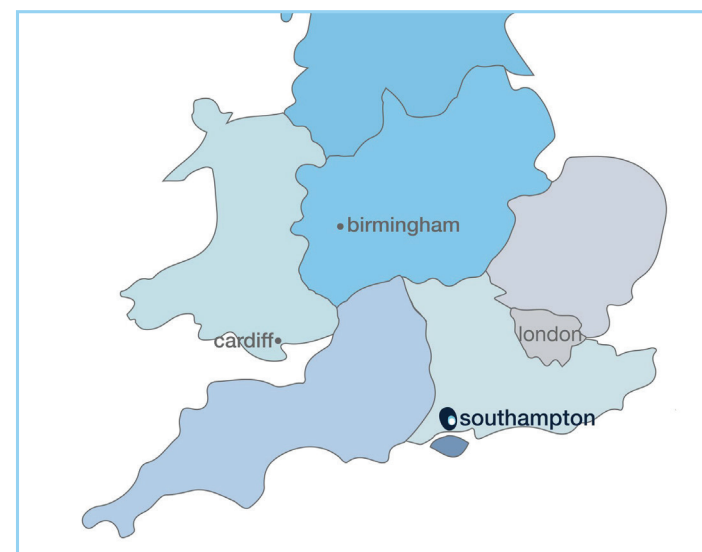
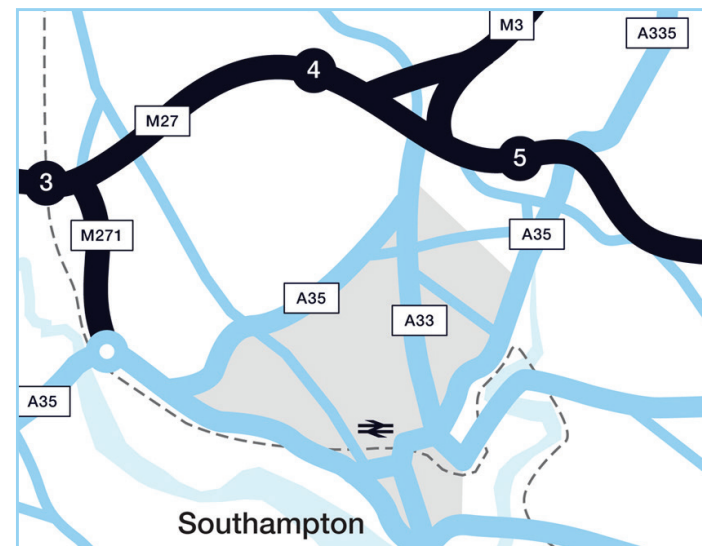
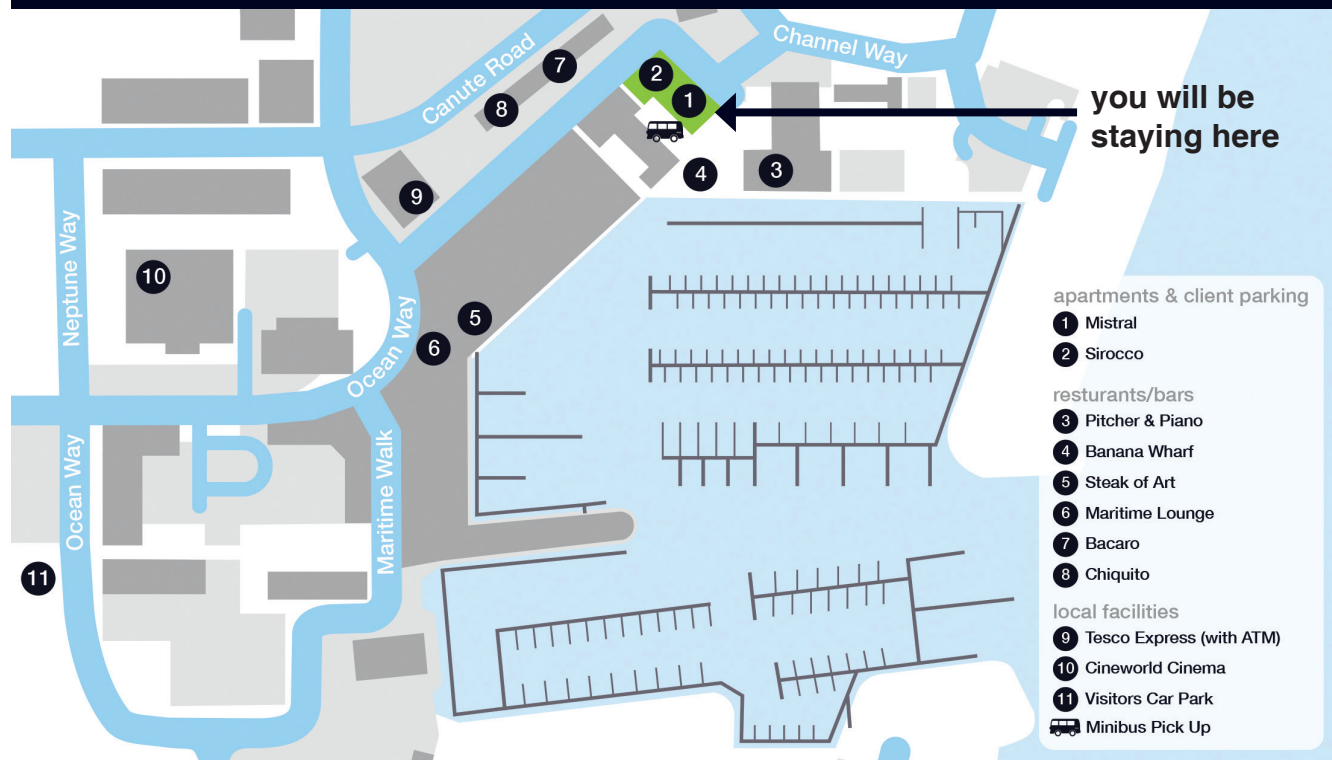
## example apartment floor plans



## the local area

Situated in the heart of Southampton, Ocean Village is one of the most attractive and vibrant marinas on the South Coast. Surrounded by a superb selection of shops, cafes and cinemas, this popular city centre marina offers excellent recreational facilities for guests. WestQuay shopping centre is nearby and a number of waterfront bars and restaurants on the doorstep, including Pitcher and Piano, Banana Wharf, Bacaro and Steak of the Art.

For guests who prefer to prepare their own meals and relax in the comfort of their apartment, a Tesco Express store with an ATM is located just inside the main entrance of Ocean Village. Further facilities for visitors can be found at the Royal Southampton Yacht Club and there is a 776 space multi-storey car park for additional convenience.











minibus timetable		
ocean village pick up times	red jet pick up times	southampton general pick up times
08:35	08:45	09:15
09:35	09:45	10:15
10:35	10:45	11:15
11:35	11:45	12:15
13:35	13:45	14:15
14:35	14:45	15:15
15:35	15:45	16:15


quick reference guide:


 2 bedroom apartment

 lift access to all floors

 free wireless internet

 2 bathroom apartment

 allocated parking subject to availability

 Freeview TV