

CALL For CONCERN

Martha's rule

Call For Concern (C4C) is a safety service for inpatients and their families.

Call For Concern is there to ask for help and advice if people feel that their loved one's **condition is getting worse** and that their concerns are not being listened to or addressed at ward level.

When to contact the C4C service

1 Discuss your concerns with the ward nursing team.

2 If you are still worried, call the C4C team on:

 **023 8077 7222**

3 The C4C team will decide the best way to help your loved one.

We want to
hear your
concerns

It's OK to
speak up if
you're
worried

Find out more about the Call For Concern service on the UHS website, where you can use translation and accessibility tools. Scan the QR code for details.

