

Patient information factsheet

Haemtrack



Haemtrack is an online system developed by the providers of the National Haemophilia Database.

It allows you to record the treatment batch numbers received from home delivery companies for prophylaxis treatment. If you have used additional treatment in response to an injury or spontaneous bleed, Haemtrack will collect information specific to this.

Haemtrack is a national system endorsed by The Haemophilia Society and used by many haemophilia centres in the UK.

This system is a compulsory system for all patients who receive home delivery treatment and recommended for all other patients.

How Haemtrack works

Haemtrack works like a diary. You will have access to a monthly calendar, where you can add your treatment and other details including the date and time, the product used and the reason for treatment. A user manual will be available to you for reference in case you need help.

Benefits of Haemtrack

Using Haemtrack will allow you and the haemophilia centre to monitor your treatment. This will not only greatly improve communication between you and NHS staff, but also help doctors and consultants decide on the best treatment for you.

Haemtrack will also help us build on the level of patient care and support we provide at Southampton haemophilia comprehensive care centre.

Security

The system is secure. You will be given a unique login and you can choose your own password. The only people able to access your data at the centre will be the haemophilia data manager and your clinicians, who will use the information to assist in your care.

If you have any concerns about this, please email the haemophilia data manager, megan.moran@uhs.nhs.uk

Registration

Haemtrack is **free** of charge to patients, but you will need to register with the haemophilia centre.

To use the system, you will need to have access to the internet and a personal email address.

You can register by visiting our website www.uhs.nhs.uk/departments/blood-heart-and-circulation/haemophilia-and-bleeding-disorders/haemtrack and following the link to the Haemtrack registration form.

Patient information factsheet

Alternatively you can register by entering **www.haemtrack.nhs.uk** into your internet browser.

If you have an iPhone, you can also register and record treatment by downloading the Haemtrack app. This app is free of charge and is available from the iPhone app store.

Once you successfully submit your registration form, you will receive a confirmation email. A clinician at your haemophilia centre will receive the registration request and approve your registration. Once your request is approved, you will receive a further confirmation email and you can then start using Haemtrack.

Reports

You can use Haemtrack to produce a report showing all treatments between specified dates. This report is available via the admin tab on the website and there are instructions in the Haemtrack user manual.

Suggestions

If you have a suggestion about the system, you can use the admin tab on the website (please refer to the Haemtrack user manual).

Alternatively you can email the haemophilia data manager at **megan.moran@uhs.nhs.uk** and any suggestions will be forwarded to the system developer for their consideration.

Contact us

If you have any questions, please contact our haemophilia data manager, Megan Moran.

Telephone: **023 8120 4047** (8.30am to 4.30pm)

Email: **megan.moran@uhs.nhs.uk**

If you are a patient at one of our hospitals and need this document translated, or in another format such as easy read, large print, Braille or audio, please telephone **0800 484 0135** or email **patientsupporthub@uhs.nhs.uk**

For help preparing for your visit, arranging an interpreter or accessing the hospital, please visit **www.uhs.nhs.uk/additionalsupport**