

Patient information factsheet

Breast screening service during COVID-19

In response to the COVID-19 (coronavirus) outbreak, we are putting extra measures in place to help protect you during your visit to the Southampton and Salisbury breast screening service.

Before your appointment - Princess Anne Hospital (PAH)

- Please attend your appointment alone. If you are usually assisted by a carer, please contact us when you receive this factsheet so we can prepare for social distancing.
- Do not arrive more than five minutes before your scheduled appointment time.
- When you arrive, please expect to have your temperature taken and to be given a mask to wear for the duration of your visit (if you do not already have a face covering).
- Please use the hand gel sanitiser provided before putting on your mask.

Before your appointment - mobile units

- Please attend your appointment alone. If you are usually assisted by a carer, please contact us when you receive this factsheet to ensure your appointment is at the correct site.
- In line with national guidance, please wear an appropriate face covering when attending your appointment. We are unable to provide face coverings at our mobile sites.
- Do not arrive more than five minutes before your scheduled appointment time.
- When you arrive, please use the hand sanitiser located outside the van.
- Please stand and wait where indicated by the social distancing markers on the floor and stairway.
- We will admit entry to the mobile van on a 'one in, one out' basis. This is to ensure that we maintain social distancing. It also allows us to complete additional hygiene procedures between appointments.
- We will release the door when we are ready for you to enter the van.

If you have symptoms of COVID-19

If you have symptoms of COVID-19, we regret that we will be unable to complete your appointment on this occasion.

Do not leave your home if you have:

- **a high temperature** – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
- **a new, continuous cough** – this means coughing a lot for more than an hour, or three or more coughing episodes in a 24-hour period (if you usually have a cough, it may be worse than usual)
- **loss or change to your sense of smell or taste** – this means you've noticed you cannot smell or taste anything, or things smell or taste different to normal

For more information, please visit: www.111.nhs.uk/covid-19

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If you feel you cannot cope with your symptoms at home or your condition gets worse, please visit: www.111.nhs.uk/covid-19 or call **111**.

Contact us

If you have any questions or concerns, or if you need to cancel your appointment, please contact us.

Southampton and Salisbury breast screening unit

Telephone: **023 8120 4959**

Email: UHS.SotonBSU@nhs.net

We appreciate your support and understanding during this time.

For a translation of this document, or a version in another format such as easy read, large print, Braille or audio, please telephone **023 8120 4688**.

For help preparing for your visit, arranging an interpreter or accessing the hospital, please visit www.uhs.nhs.uk/additionalneeds