

Patient information factsheet

Lung cancer clinical nurse specialists

We have given you this leaflet to explain how our team of lung cancer clinical nurse specialists can support you throughout your care.

The lung cancer clinical nurse specialist team is based at Southampton General Hospital and forms part of the team of healthcare professionals involved in your care. We have expert knowledge and experience in supporting people with lung cancer.

What do we do?

As lung cancer clinical nurse specialists, we provide support, information and advice throughout your care. One of us will be assigned to you as your key worker and advocate. We ensure your care runs smoothly and provide a confidential service where you can discuss your worries and/or concerns with us.

What support can we offer?

We can support you by:

- giving advice and support during tests, after diagnosis and throughout your care
- assessing and addressing your needs and concerns
- giving you time to talk confidentially about any questions, needs or concerns you may have
- providing you with current and up-to-date information about lung cancer and its treatment
- giving you information and contact details of local and national cancer services, workshops and support groups
- providing you with personalised information to promote your health and wellbeing
- giving you and your family emotional support
- talking to other health care professionals and services to make sure you receive the right care at the right time
- making sure you have information about any financial support you may be entitled to

Contact us

If you would like to speak to one of the lung cancer clinical nurse specialists, please contact us using the details below:

Lung cancer clinical nurse specialists

Telephone: **023 8120 8660** (Monday to Friday, 9am to 4pm)

If we are not in the office please leave a message on our answer phone, leaving your name, contact number and a short message.

Please be aware this is not an emergency phone line. If it is urgent please contact your GP or out of hours call 111. If it is an emergency please dial 999.

If you are having (or have recently received) treatment for your cancer and need emergency advice, please call the acute oncology 24 hour emergency phone line number: **023 8120 1345**

Patient information factsheet

Local contacts

Southampton Macmillan Information and Support centre

This is a drop in centre and is open Monday to Friday, 10am to 4pm, on B level at Southampton General Hospital

Telephone: **023 8120 6037**

Website: www.uhs.nhs.uk/macmillan

Wessex Cancer Trust, Chandlers Ford

This is a drop in centre and is open Monday to Thursday, 10am to 4pm.

Telephone: **023 8051 6576**

Email: chandlersford.centre@wessexcancer.org.uk

Hampshire Asbestos Support and Awareness Group (HASAG)

Telephone: **023 8001 0015** or **023 8001 0016**

Smokefree Hampshire

Telephone: **01264 563039** or **0800 772 3649**

Text: **QUIT 66777**

Website: www.smokefreehampshire.co.uk

National contacts

Benefit enquiry line

Telephone: **0800 882200**

British Lung Foundation

Telephone: **03000 030 555**

Website: www.lunguk.org

Cancer Research UK

Helpline: **0808 800 4040**

Website: www.cancerresearchuk.org

Free NHS smoking helpline

Telephone: **0300 123 1044**

Website: www.nhs.uk/smokefree

Macmillan Cancer Support

Telephone: **0808 808 00 00**

Website: www.macmillan.org.uk

Roy Castle Lung Cancer Foundation

Telephone: **0800 358 7200** (ask for the nurse service)

For information booklets, telephone: **0333 323 7200**

Website: www.roycastle.org

For a translation of this document, or a version in another format such as easy read, large print, Braille or audio, please telephone 0800 484 0135 or email patientsupporthub@uhs.nhs.uk.

For help preparing for your visit, arranging an interpreter or accessing the hospital, please visit www.uhs.nhs.uk/additionalsupport