

**Ready
Steady Go**
programme

Hello
to children's
services

Hello to children's services

Information for patients, families and carers



We understand that learning that your child has a long-term condition can cause anxiety and be overwhelming.

We have developed the 'Hello to children's services' programme to help support parents and carers who have a child diagnosed with a long-term condition.

Who is it for?

You, if your child has been diagnosed with a long-term condition.

What is it?

A programme to help you gain knowledge and skills to manage your child's condition.

Why?

So you have the knowledge and confidence to manage your child's condition and are supported through the process.

How?

Your child's team will help you:

- **manage** your child's condition
- **learn about** their treatment
- **gain the confidence** to ask questions and be involved in decisions about their care
- know when to get help and **who to contact** in an emergency
- **stay informed** about any support networks available.

Talk to your team about how you feel and any questions or concerns you might have. Information about the programme can be found at

<http://www.uhs.nhs.uk/OurServices/Childhealth/TransitiontoadultcareReadySteadyGo/Hello-to-childrens-services.aspx>

Ask 3 Questions*

NHS

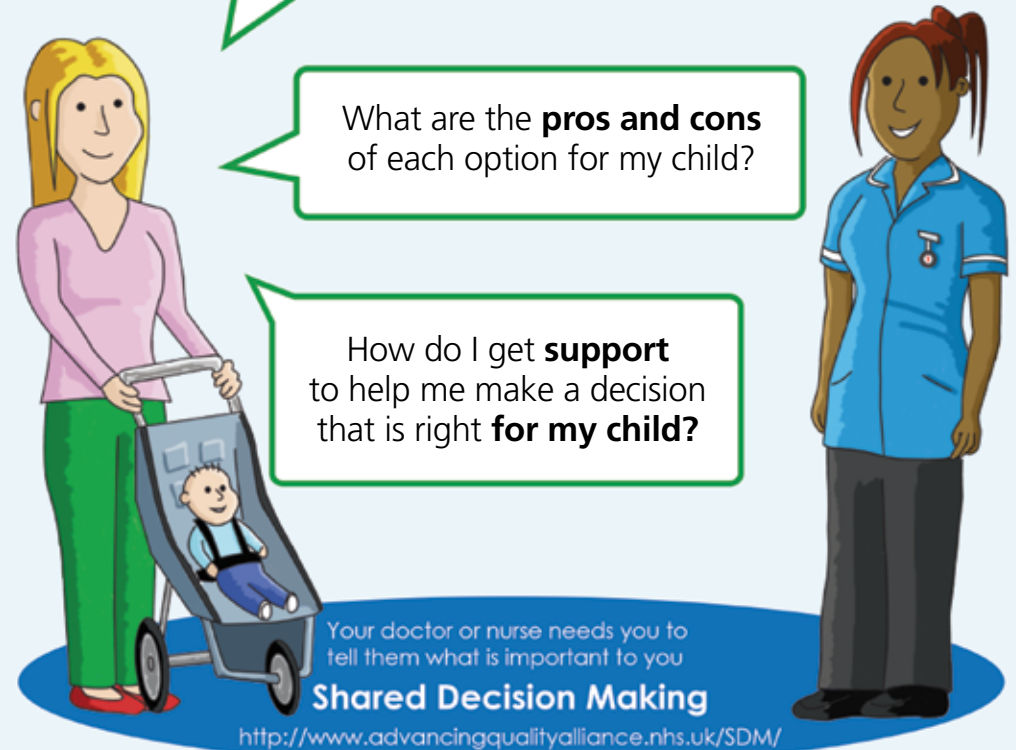
Normally there will be choices to make about your healthcare. Make sure you get answers to these three questions:



What are the **options** for my child?

What are the **pros and cons** of each option for my child?

How do I get **support** to help me make a decision that is right **for my child**?



Your doctor or nurse needs you to tell them what is important to you

Shared Decision Making

<http://www.advancingqualityalliance.nhs.uk/SDM/>

AQuA
Advancing Quality Alliance

Right Care
Shared
Decision Making
Programme

*Ask 3 Questions has been adapted with kind permission from the MAGIC programme, supported by the Health Foundation

Ask 3 Questions is based on Shepherd MJ, et al. Three questions that patients can ask to improve the quality of information physicians give about treatment options: A cross-over trial. Patient Education and Counselling, 2011;84: 379-85

You might like to use this section to jot down any questions you have:

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The Ready Steady Go™ and ' and 'Hello to children's services™' and Hello to adult services™ materials were developed by the Transition Steering Group led by Dr Arvind Nagra, paediatric nephrologist and clinical lead for transitional care at Southampton Children's Hospital, University Hospital Southampton NHS Foundation Trust based on the work of: 1. S Whitehouse and MC Paone. Bridging the gap from youth to adulthood. Contemporary Pediatrics; 1998, December. 13-16. 2. Paone MC, Wigle M, Saewyc E. The ON TRAC model for transitional care of adolescents. Prog Transplant 2006;16:291-302 3. Janet E McDonagh et al, J Child Health Care 2006;10(1):22-42. Users are permitted to use 'Ready Steady Go™' and 'Hello to adult services™' materials in their original format purely for non-commercial purposes. No modifications or changes of any kind are allowed without permission of University Hospital Southampton NHS Foundation Trust. The following acknowledgement statement must be included in all publications which make reference to the use of these materials: "Ready Steady Go™' and 'Hello to children's services™' and Hello to adult services™ developed by the Transition Steering Group led by Dr Arvind Nagra, paediatric nephrologist and clinical lead for transitional care at Southampton Children's Hospital, University Hospital Southampton NHS Foundation Trust based on the work of: 1. S Whitehouse and MC Paone. Bridging the gap from youth to adulthood. Contemporary Pediatrics; 1998, December. 13-16. 2. Paone MC, Wigle M, Saewyc E. The ON TRAC model for transitional care of adolescents. Prog Transplant 2006;16:291-302 3. Janet E McDonagh et al, J Child Health Care 2006;10(1):22-42." Further information can be found at www.uhs.nhs.uk/readysteadygo