

Patient information factsheet

The Face Place

The Face Place is a regional facial rehabilitation clinic, offering treatment for problems such as facial paralysis in a relaxed and supportive, specially designed environment.

Our physiotherapists and beauty therapist are specially trained to offer a wide range of treatments to help you recover.

Our staff form part of the Wessex Facial Nerve Centre multi-disciplinary team, a network of specialist healthcare professionals including ophthalmologists, maxillo-facial and skull base surgeons, ENT (ear, nose and throat) consultants and psychologists.

Where to find us

The Face Place is based within Wessex Neurological Centre at University Hospital Southampton. Find us on A level, in the neurological outpatient department.

What to expect at your appointment

We will carefully assess your symptoms and work with you to plan your individual facial rehabilitation programme. This may involve facial massage, exercises and stretches.

How often you will be seen

Once you have been referred to the service you will attend an initial assessment appointment. We then aim to see you approximately eight weeks afterwards.

We may then follow up every three months until your condition has resolved or until you feel happy managing your symptoms and exercise programme on your own.

We also offer

Skin camouflage. This is an application of highly pigmented creams that are designed to effectively mask skin discolouration and/or scarring.

A support group for people living with facial palsy.

Further information

For more information please visit our website: www.uhs.nhs.uk and search for 'the face place'.

Referrals to the Face Place - information for healthcare professionals

A referral to the Face Place can be made by any healthcare professional*.

If you are under the care of a consultant we ask that they are made aware of the referral.

Referral form

Visit www.uhs.nhs.uk and search for 'face place referral form'.

The completed form can be sent via email to uhs.wessexfnc@nhs.net

Or via post to:

The Face Place
Wessex Neurological Centre
University Hospital Southampton
Tremona Road
Southampton
SO16 6YD

*Please note all GP referrals need to be completed via the NHS e-referrals system.

If you need a translation of this document, an interpreter or a version in large print, Braille or on audio tape, please telephone 023 8120 4688 for help.